



FORGE FEDRIGA

ADVANCED FORGING SOLUTIONS

INFORMATION NOTICE TO CUSTOMERS ON PERSONAL DATA PROCESSING

ART. 13 "EUROPEAN REGULATION ON THE PROTECTION OF PERSONAL DATA - GDPR" (REGULATION (EU) 2016/679)

This document aims to provide you with information on processing of your personal data.

Purposes of data processing

We will collect and process data to:

- 1) perform operations linked and instrumental to the acquisition of information needed for signing the contract;
- 2) perform operations set by legal obligations concerning the contract being signed;
- 3) manage relationships with customers and to manage accountability, orders, invoicing and any possible dispute;
- 4) archive documents as required by regulations in force.

Methods of data processing

We will comply with principles of correctness, lawfulness and transparency, we will protect confidentiality and rights of data subjects and we will use suitable tools to ensure their safety.

We will process data that can be referred to users by manual, computer and telematic means, with logics that are strictly linked to the specified purposes.

Categories of processed data and legal basis

Identification personal data

In order to achieve the above-mentioned purposes, we will process identification personal data (name and surname, company role, e-mail and/or direct phone number) of the customer, individual or customer's employees, which will be specified by the customer, to deliver services and manage the order.

For purposes referred to under points 1), 2), 3) processing is necessary to fulfil obligations deriving from the contract and relevant pre-contractual activities.

For purposes referred to in point 4), processing is needed to fulfil a legal obligation which the data controller is subject to.

Optional or compulsory nature of data provision, consequences of refusal to reply

Providing the aforementioned data is necessary to properly set up, execute and manage the contractual relationship. As a result, not providing data makes it impossible to set up and execute the contract.

Categories of subjects to which personal data can be disclosed or that may become aware as data processors or persons in charge of processing; scope of disclosure of personal data

We would like to inform you that within limits of obligations, tasks and purposes as specified above:

- personal data will only be processed by employees and/or collaborators of the Company and company consultants in charge of managing orders and controlling accountability of orders, managing the quality system and related activities, in compliance with provisions of law, even with regards to safety measures to protect data;
- data will not be disclosed, unless there is a written agreement stating otherwise.

We may disclose personal data to fulfil legal obligations.

Beyond this case, personal data can be disclosed in Italy and/or abroad to:

- professionals and consultants, consulting firms, factoring companies, banking companies, companies for credit collection, companies for credit insurance, trade information companies, companies working in the transportation sector;
- public and private bodies, even after inspections and verifications (such as Financial Administration, Revenue Police, Judicial authorities, Social Security Bodies, Chamber of Commerce, etc.);
- subjects that can access data pursuant to legal provisions.



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Data retention

Data provided will be kept in our archives, for the purposes referred to in points 1), 2), 3) and 4) for 10 years from signing the contract, as required by art. 2220 of the Italian Civil Code, except for any delayed payments of compensation and/or disputes justifying an extension;

Rights of the data subject

The data subject may at any time exercise the rights provided for by European Regulation no. 2016/679. Specifically, the right:

- to access your personal data;
- to obtain their rectification or erasure or the limitation of the processing that concerns you;
- to object to the processing;
- to the portability of the data;
- to withdraw your consent, where provided for: as specified, the withdrawal of consent shall not prejudice the lawfulness of the processing based on the consent granted before its withdrawal;
- to lodge a complaint with the supervisory authority. For Italy, the supervisory authority is the Personal Data Protection Authority.

The aforementioned rights may be exercised by submitting a request by e-mail to the address privacy@forgefedriga.com.

Identification details of the Data Controller, the Data Processor and indication of the modalities with which you may obtain the updated list of processors

The Data Controller is the company Forge Fedriga S.r.l., with registered office at 13, Via dell'Artigianato, 25040 Cividate Camuno (BS), VAT no. 00652470980, contactable at the following addresses:

- Ordinary mail: Via dell'Artigianato no. 13, 25040 Cividate Camuno (BS)
- Tel. +39 0364 34741
- E-mail: privacy@forgefedriga.com

The list of Data Processors is available at the Company's registered office.